

Mycenae Digital

Mycenae House
Reach Out
Projects

'Getting online together'

Mycenae
House
& Gardens

Introducing Mycenae Digital

If you've been a regular visitor to Mycenae hours for some time, you may have heard about the 'computer support' or 'online training' sessions that have been a regular fixture since 2018 as part of the Mycenae House Reach Out projects in collaboration with Comfortably Digital CIC (formerly Soulchip communications).

This leaflet explains what Mycenae Digital offers as a service.

Mycenae Digital, not Mycenae House?

Mycenae Digital is a support service for people needing assistance, guidance and training with their digital device: smart phones, tablets and laptops. We also help navigate the internet, treating it like a city in another country - similar to our own yet so much quicker and flavoured with a slightly different language: web browsers, apps, web sites, email addresses, jargon and brand names everywhere.

How do I join in?

We aim to get people online, communicating and comfortable with their device. Learning about all this technology is a different process for everyone and a journey we should all be sharing - that's why we're 'getting online together'. There are three different stages of the journey and you may do all three parts to come back to step 1 ask the MD guides for some advice.

Please note: everyone using MD has to come in and have a chat at a Tech surgery before going to step 2 or 3. Notebook and pen recommended for all of the offerings.



Step 1: Meet and greet, have a seat at a Tech Surgery

One to one support with your gadget if a particular task or situation is causing a problem. First come first served and we ask to bring one problem at a time!

Step 2: Join a workshop

Social and sociably themed workshops to explore devices. Each workshop starts with an introduction to the topic which is recorded and emailed. Notebook and pen recommended. Booking essential.

Get around a smart phone

2hrs with a tea break

Confused by the buttons, too many things going on? Lets work together and slowly find out what's useful, what else we can do, and what you may need for best communication.

Tame that tablet!

2hrs with a tea break

Another slow workshop - similar to using a smart phone, we focus on setting up wifi and useful apps.

Laptop essentials

2hrs with a tea break

Finding out the ports and sockets, tips on improving typing and a general guide to making a workstation at home to make things comfortable.

Step 3: Take an Internet City guided tour

2hrs with a tea break

What if the Internet was like a city? 6 weeks of visiting the 'Internet City' with the Mycenae Digital city guides. We talk about your device, communication, getting around and planning your visit.

How much does it cost?

All sessions are **free** – if you like what we do, please make a donation.

Contact us

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